Warranty Information

Digital Safe



This warranty is in addition to the guarantees you have under Australian Consumer Law contained within the Competition and Consumer Act (2010).

Nothing in this warranty limits or eliminates your statutory rights under this act. Sandleford Hardware warrants its products to be free from defects in material and workmanship for the period as specified below or otherwise agreed to in writing.

This warranty is made to original users acquiring the product directly from Sandleford Hardware or its authorized resellers. The original user's sole remedy under this warranty is limited to repair or replacement at Sandleford Hardware's option.

Any warranty work will be performed by Sandleford Hardware or its designated agent.

This warranty shall not apply to any products which need to be repaired or replaced due to damage caused by negligence, abuse, accident, or shipping. It will also not apply when product has been modified altered, repaired or refurbished other than by Sandleford Hardware or an authorized agent or because of natural variations in materials over which Sandleford Hardware has no control.

Sandleford Hardware products are warranted to the original purchaser at the time of purchase and for a period thereafter as follows:

- 30 years on the safe box
- 2 years on digital locks and 10 years on dial locks
- Subject to reasonable wear and tear

Sandleford Hardware warrants to you, the original purchaser, that your safe and all its parts and components are free of defects in material and workmanship. "Defects", as used in this warranty, are defined as imperfections that impair the use of the product.

This warranty covers manufacturing defects but is null and void if the defects arise from abuse or misuse of the product.

The warranty does not cover the cost of transportation or labour except as agreed to with Sandleford Hardware.

This warranty is NOT applicable to end user customers who use Sandleford Hardware products for rental or commercial purposes.

A safe is an aid only in reducing theft, it must form only a part of a range of security measures used. Sandleford Hardware will not accept or be held responsible for any loss or damage caused in the event of theft or unauthorised use.

Should you have any enquiries please contact Sandleford Hardware Ph (03)9786 0055

This Warranty is provided by:

Business Name: Sandleford Holdings Pty Ltd

Business Address: 45-49 Whitfield Bvd, Cranbourne West VIC 3977

Phone: 1300 457 272

Email: warranty@sandleford.com.au